

(/app/answers/detail/a\_id/67297#)

## How to capture diagnostic webpages from Ethernet devices

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Support Center (/app/home)

Access Level: Everyone

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### Question

How can I record the values of the diagnostic counters available in the built-in web pages of Rockwell Automation products in a useful manner.

Technical Support have asked for the diagnostic web pages from my Ethernet device, how do I do this without taking multiple screen captures ?

### Answer

The best method for capturing this data is to use a web site copying tool. These tools create an offline copy of the web pages served out by the Ethernet module. This offline copy may then be browsed at a later time in the same manner as you would the real module.

This method removes the problem of trying to capture web pages with scrollbars by taking multiple screen shots. The resulting capture is a fully functional web page, scrollbars included. The resulting file structure will be considerably smaller in file size compared to the multiple screen shot method. When compressed this file may be easily sent by email for further analysis.

One example of a web site copying tool is [HTTrack Web site Copier](http://www.httrack.com/page/2/) (<http://www.httrack.com/page/2/>), this is freeware (under the PL Licence). There are Multiple versions available. To install onto a USB drive Download the [httrack-noinst-3.43-9C.zip](http://download.httrack.com/cserv.php3?File=httrack-noinst.zip) (<http://download.httrack.com/cserv.php3?File=httrack-noinst.zip>)

**Note.** This tool is unlikely to work for password protected web pages. Disabling the Security feature within particular devices will allow access to the without requesting a username and Password.

**Always remember to re-enable the security feature After capturing the necessary web pages.**

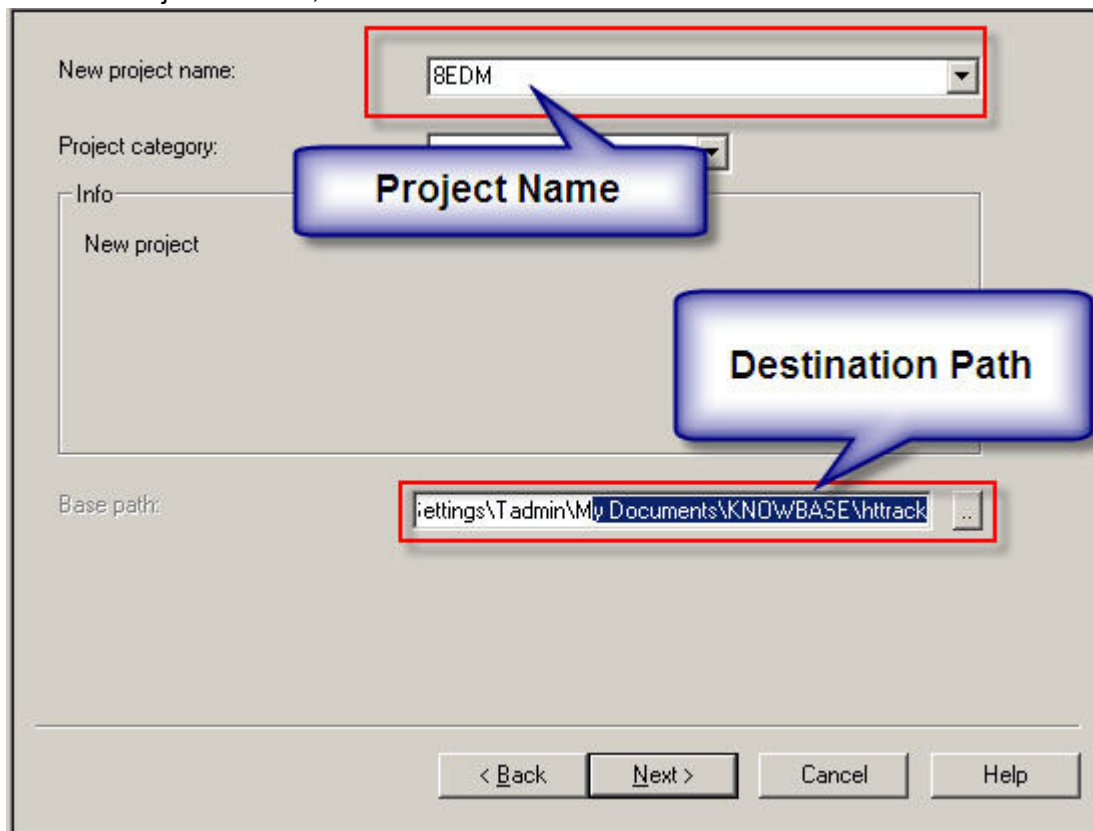
Certain Products have the Ability to Disable the Security feature from within it's web page. (9300-8EDM, Stratix 6000)

Disabling the Security Feature will allow you to capture the Web pages via the HTTPTRACK.

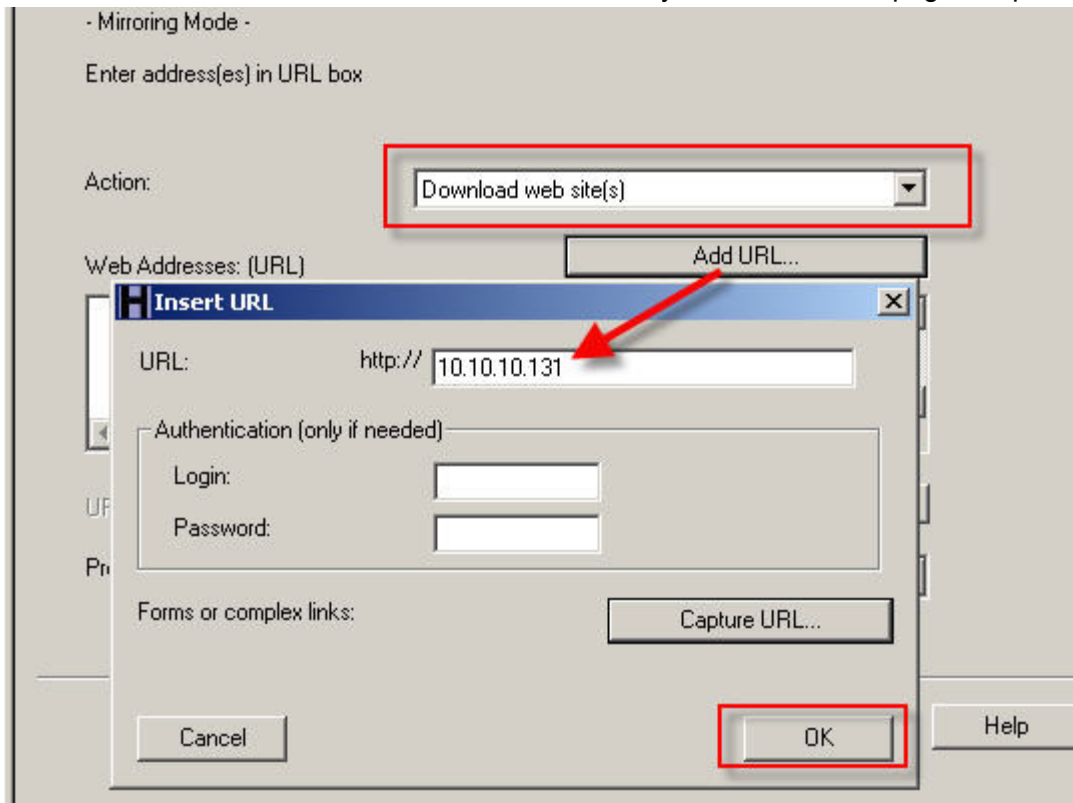
1. Start a New Project for the HTTPTRACK web site Copier



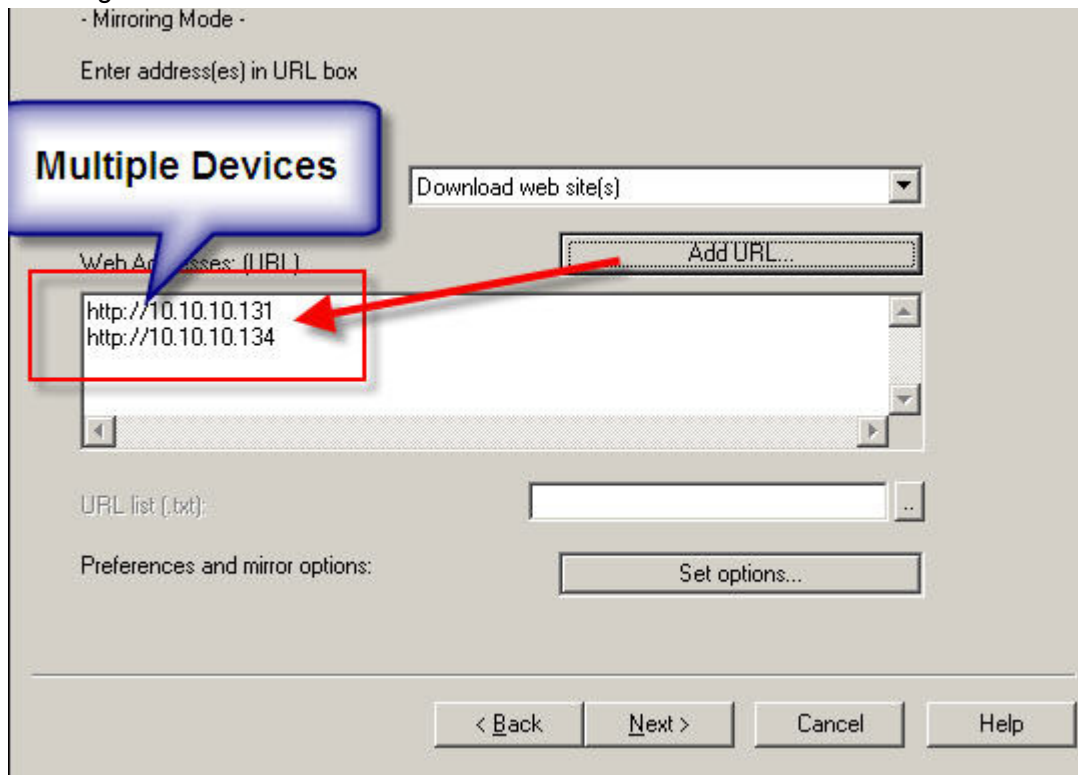
2. Give the Project a Name, Set the Destination location.



3. Click Add URL Enter in the IP Address of the Device you want the Web pages Copied from.



It is possible to capture the web pages from more than one target device. Clicking on Add URL Entering in all the Device IP addresses.



- In progress:

Parsing HTML file..

Information

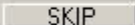
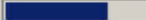
Bytes saved:289,62KiBLinks scanned:4/43 (+38)


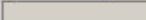
Time:32sFiles written:38



Transfer rate:0B/s (5,10KiB/s)Files updated:0



Active connections:1Errors:0



☒ Actions



scanning10.10.10.131





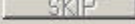
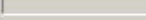



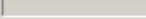



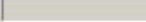



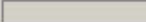


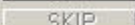



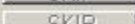



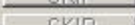



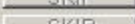













< Back

Next >

Cancel

Help

- 
- The screenshot shows a Windows XP desktop environment. A folder named 'httrack' is selected on the desktop. The 'Send To' context menu is open, displaying various options. The 'WinZip' option is highlighted, and its sub-menu is also open, showing options like 'Add to Zip file...', 'Add to httrack.zip', 'Add to recently used Zip file', 'Zip and E-Mail httrack.zip', 'Zip and E-Mail Plus...', and 'Configure'.

## DISCLAIMER

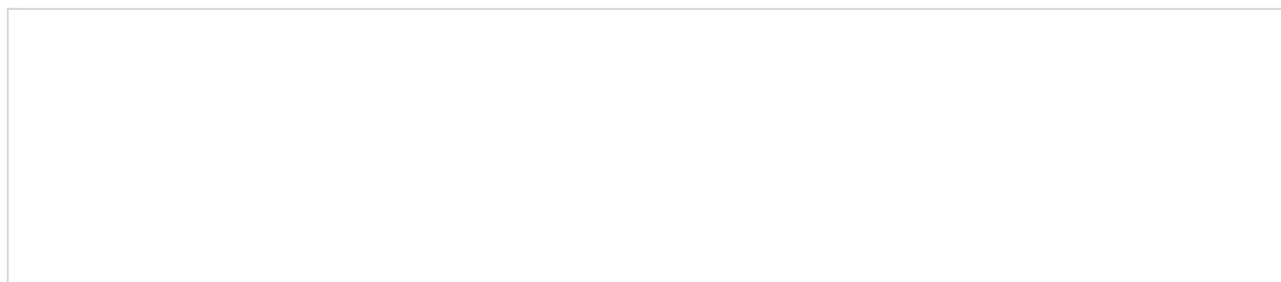
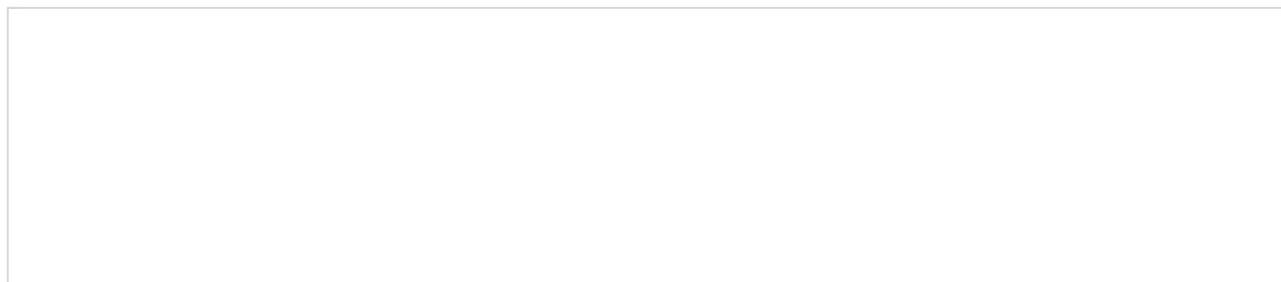
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*This page is best viewed in Internet Explorer 10, Firefox 31, Chrome 37, Safari 6 or newer.*



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2/9/2017